

PUBLIC NOTICE: UPDATE ON HOW CHARGES ARE DISPLAYED ON YOUR INVOICE

Dear Valued Customers,

Please be informed that the Electricity Control Board (ECB) requires Erongo RED to reflect the Municipal Surcharge/Royalties separately on your statement or invoice. This levy supports Local Authorities and was previously included in the electricity tariff.

As a result, as from July 2025 your statement will show this charge as a separate line item. Kindly note that this is not an additional charge, it is simply a breakdown of the total amount, separating the surcharge from the electricity consumption charge.

You will also notice a corresponding reduction in the consumption charge on your invoice.

We appreciate your understanding.

ISSUED BY:

PUBLIC RELATIONS & MARKETING SECTION