

# SCHEDULE OF APPROVED TARIFFS 2025/2026 VALID FROM 1 JULY 2025



The Electricity Act 4, 2007 Section 27 (10.b) states that "the board may instruct a licensee to publish in the Gazette, any other newspaper or other type of media an application by such license contemplated in subsection (2), including the tariffs applied for, or any approved schedule of tariffs or any other charge, levy of cost to which this sections relates and to carry the cost of such publication". Therefore, a notice is hereby given that all the electricity tariffs under Erongo RED licensed area have been adjusted effective 1 July 2025 with an average weighted increase of 3.7%.

## ERONGO REGION ALL TOWNS/VILLAGES/SETTLEMENTS

Domestic Conventional (Single Phase)	First 100kWh NS/kWh	101kWh up to 400kWh NS/kWh	Over 401kWh NS/kWh	Basic NS/Amp/Month
With Basic	2.490	2.490	2.490	12.54
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0900	0.0900	0.0900	

Usage steps apply per billing cycle and do not accrue.

Domestic Pre-paid (Single Phase)	First 100kWh NS/kWh	101kWh up to 400kWh NS/kWh	Over 401kWh NS/kWh
Up to 20 Amp (Lifeline)	1.630	1.910	2.850
More than 20 Amp	2.850	2.850	2.850
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0900	0.0900	0.0900

Usage steps apply per calendar month and do not accrue.

Pensioner Conventional (Single Phase, registered pensioners only)	First 100kWh NS/kWh	101kWh up to 400kWh NS/kWh	Over 401kWh NS/kWh
Up to 40 Amp	1.590	1.910	2.850
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0900	0.0900	0.0900

Usage steps apply per billing cycle and do not accrue.

Pensioner Pre-paid (Single Phase, registered pensioners only)	First 100kWh NS/kWh	101kWh up to 400kWh NS/kWh	Over 401kWh NS/kWh
Up to 40 Amp	1.590	1.910	2.850
ECB Levy	0.0212	0.0212	0.0212
NEF Levy	0.0160	0.0160	0.0160
Local Authority Surcharge	0.0900	0.0900	0.0900

Usage steps apply per calendar month and do not accrue.

Business Pre-paid	Energy NS/kWh
Single phase up to 30 Amps	3.180
Single phase over 30 Amps	3.880
ECB Levy	0.0212
NEF Levy	0.0160
Local Authority Surcharge	0.0900

Business (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	3.020	19.00
ECB Levy	0.0212	
NEF Levy	0.0160	
Local Authority Surcharge	0.0900	

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	2.940	2.470	2.000	58.00
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0900	0.0900	0.0900	

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.620	2.150	1.680	2,831.00	
Network Access Charge					201.00
Demand Charge					218.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

Business (Bulk Connections) 3-5 MVA	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.550	2.080	1.610	2,831.00	
Network Access Charge					201.00
Demand Charge					218.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

Business (Bulk Connections) 6 MVA	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.480	2.010	1.540	2,831.00	
Network Access Charge					201.00
Demand Charge					218.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

## INSTITUTIONAL CUSTOMERS IN TOWNS/VILLAGES/SETTLEMENTS

Institutional Conventional (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
All current limiter ratings	3.610	21.56
ECB Levy	0.0212	
NEF Levy	0.0160	
Local Authority Surcharge	0.0900	

Institutional Conventional (Single Phase)	Energy NS/kWh	Basic NS/Amp/Month
Up to 60 Amp	3.8800	
ECB Levy	0.0212	
NEF Levy	0.0160	
Local Authority Surcharge	0.0900	

Institutional Conventional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Basic NS/Amp/Month
Single Season (See TOU Timetable)	3.540	3.070	2.600	64.52
ECB Levy	0.0212	0.0212	0.0212	
NEF Levy	0.0160	0.0160	0.0160	
Local Authority Surcharge	0.0900	0.0900	0.0900	

Institutional Conventional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Single Season (See TOU Timetable)	2.810	2.340	1.870	2,890.00	
Network Access Charge					251.00
Demand Charge					264.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

## EX-NAMPOWER AND RURAL MEDIUM VOLTAGE CUSTOMERS

Business (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Farm first supply	3.020	1,030.000	19.00
Farm additional / Plot supply	3.020	413.000	19.00
Special supply	3.020	13,093.000	19.00
ECB Levy	0.0212		
NEF Levy	0.0160		
Local Authority Surcharge	0.0900		

Business (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Farm first supply - Single Season (See TOU Timetable)	2.940	2.470	2.000	1,030.00	58.00
Farm additional / Plot - Single Season (See TOU Timetable)	2.940	2.470	2.000	413.00	58.00
Special supply - Single Season (See TOU Timetable)	3.000	2.500	2.000	13,093.00	58.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Business (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Farm first supply - Single Season (See TOU Timetable)	2.620	2.150	1.680	1,919.00	
Farm additional / Plot - Single Season (See TOU Timetable)	2.620	2.150	1.680	1,307.00	
Special supply - Single Season (See TOU Timetable)	2.620	2.150	1.680	15,017.00	
Network Access Charge					201.00
Demand Charge					218.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months and Demand on current Demand peak.

Institutional (Single Phase)	Energy NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply	3.610	1,071.00	21.56
Plots supply	3.610	426.00	21.56
Special supply	3.610	13,758.00	21.56
ECB Levy	0.0212		
NEF Levy	0.0160		
Local Authority Surcharge	0.0900		

Institutional (Three Phase)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	Basic NS/Amp/Month
Normal supply - Single Season (See TOU Timetable)	3.540	3.070	2.600	1,071.00	64.52
Plots supply - Single Season (See TOU Timetable)	3.540	3.070	2.600	426.00	64.52
Special supply - Single Season (See TOU Timetable)	3.540	3.070	2.600	13,758.00	64.52
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Institutional (Bulk Connections)	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Network & Service Fee NS/Month	NS/kVA/Month
Normal supply - Single Season (See TOU Timetable)	2.810	2.340	1.870	2,021.00	
Plots supply - Single Season (See TOU Timetable)	2.810	2.340	1.870	1,368.00	
Special supply - Single Season (See TOU Timetable)	2.810	2.340	1.870	15,751.00	
Network Access Charge					251.00
Demand Charge					264.00
ECB Levy	0.0212	0.0212	0.0212		
NEF Levy	0.0160	0.0160	0.0160		
Local Authority Surcharge	0.0900	0.0900	0.0900		

Network Access charged on highest of current Demand or highest peak in previous 12 months. Demand charged on current Demand peak.

## NET METERING

Small Renewable - 1 Phase	Peak Time NS/kWh	Standard Time NS/kWh	Off-Peak Time NS/kWh	Energy NS/kWh - Export Meter
Small Renewable - 1 Phase Domestic				1.190
Small Renewable - 1 Phase Business				1.190

Small Renewable - 3 Phase	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.680	1.270	0.860

Large Power User	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter	Energy NS/kWh - Export Meter
Single Season	1.680	1.270	0.860

## TIME OF USE (TOU) 2025 / 2026

Hour	Single Season			365
	Weekdays	Saturday	Sunday	
0	O	O	O	O
1	O	O	O	O
2	O	O	O	O
3	O	O	O	O
4	O	O	O	O
5	O	O	O	O
6	S	O	O	O
7	P	S	O	O
8	P	S	O	O
9	P	S	O	O
10	S	S	O	O
11	S	S	O	O
12	S	O	O	O
13	S	O	O	O
14	S	O	O	O
15	S	O	O	O
16	S	O	O	O
17	P	O	O	O
18	P	S	O	O
19	P	S	O	O
20	S	S	O	O
21	S	O	O	O
22	O	O	O	O
23	O	O	O	O

TOU TIME SLOTS (P=Peak, S=Standard, O=Off-Peak)

Single Season - Bulk Consumers: 1 January to 31 December  
Single Season - 3 Phase Consumers: 1 January to 31 December

## CONTACT DETAILS

Tel: +264 (0) 64 201 9000 Call Centre: 96000 (toll-free) / 064 201 9680  
Fax: +264 (0) 64 201 9001 Email: support@erongored.com.na

erongored.com

